



General Manager - The EPIC Recreation Center - *Supplemental Questionnaire*

- * 1. What is the highest level of Education obtained?
 - Some high school, no diploma or GED
 - High School Diploma/GED
 - Some College, no degree
 - Technical or Trade School (Did not complete)
 - Technical or Trade School (Completed)
 - Associate's Degree
 - Bachelor's Degree
 - Master's Degree
 - Doctorate Degree
- * 2. if you have a degree what is your degree in?
 - Parks and Recreation
 - Hospitality Management
 - Business
 - Marketing
 - Other
 - No degree
- 3. If selected other, what is your degree in?
- * 4. How many years of experience within a hospitality, entertainment, or recreational discipline experience do you have?
 - Under 6 months
 - 1 year under 2 years
 - 2 years under 3 years
 - 3 years under 4 years
 - 4 years under 5 years
 - 5 years under 6 years
 - 6 years under 7 years
 - 8 years under 9 years
 - 9 years under 10
 - Over 10 years
- * 5. How many years of experience do you have supervising staff, events and operations?
 - Under 6 months
 - 1 year under 2 years
 - 2 years under 3 years
 - 3 years under 4 years
 - 4 years under 5 years
 - 5 years under 6 years
 - 6 years & under 7 years
 - 7 years under 8 years
 - 8 years under 9 years

- * 6. What is your leadership experience?
 - No supervisory experience
 - Led projects, not people
 - Lead worker over a few
 - Supervisor level - led staff, some authority
 - Manager Level over staff or a division
 - Executive Level - led a department and its divisions
- * 7. Describe some major improvements you implemented for greater efficiencies and/or customer service for your business.
- * 8. Does your experience reflect progressive responsibility and implementation of innovative programs and/or outreach events/involvement?
 - Yes
 - No
- * 9. Do you possess any of the following certifications? (Please select)
 - Certified Park and Recreation Professional (CPRP)
 - Certified Park and Recreation Executive (CPRE)
 - Certified Pool and Spa Operator or Aquatic Facility Operator (AFO)
 - Certified Hospitality Revenue Manager (CHRM)
 - Destination Management Certified Professional (DMCP)
 - Disney Institute graduate
- * 10. If you selected other, what other certification (s) do you possess?
- * 11. Briefly describe the most difficult marketing/event/communication project on which you've worked and how you managed through it?
- * 12. Briefly show a history of entrepreneurial business ideas.
- * 13. Provide an example of how you have delivered customer service that was above and beyond normal expectations.
- * Required Question